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GROUP

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# ABOUT

Founded in 2006, Medex Group is private consulting company specialized in political, social and health research. Medex Group experts have been involved in development of strategic national and regional health policies. Also, we are working in cross-border media development and social networks. Our key expertise is strategic research and health system analyses and development. Medex Group's team of experts is prepared to respond to all challenges in the delivery of health care services, development and implementation of healthcare policies. Medex Group is provider of [www.Healthgrouper.com](http://www.Healthgrouper.com), an internet service for doctors, healthcare providers and patients for the Balkan countries. In Bulgaria, over its sister company, Medex Promo Ltd, Medex Group Ltd is developing two media projects: [www.flip.bg](http://www.flip.bg) and [www.kirilica.bg](http://www.kirilica.bg) to stimulate freedom of speech and democracy. Medex Group also works on development of political strategies in health systems, reform initiatives, as well as development and implementation of patient information systems in healthcare. As a reliable company, through our projects, we support the efforts of the healthcare institutions to improve their services and patient satisfaction, as well as the improvement of the institution's economic environment.



# RELEVANT PROJECTS

- Kirilica Unites People across Borders
- Flip.bg – News Aggregator and Social Research Project
- Training of ESE Staff about National Health Budget Monitoring
- Assessment of the Health System in Macedonia
- Patient Satisfaction Survey at Dental Studio Ivanovski
- How to make P4P right for Macedonia?  
International Summit – Open on Pay for Performance
- International Summit:  
Open on Pay for Performance – Who Wins? Who Loses?
- Trends Analyses in Consumption of Cardiology Medication
- Clients

Swiss Development Cooperation, Alkaloid, Foundation Open Society Institute, ESEM, Remedika, KAM Market, BGNES Information Agency Bulgaria, Macedonian Medical Association and others.

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- **Healthgrouper.com**  
**Health Services Research and Much More...**

Healthgrouper is an international research and knowledge sharing project initiated in South East Europe. The aim of the project is to increase transparency of healthcare systems, to improve collaboration and communication among medical, dental doctors and patients. Healthgrouper's ultimate goal is to advance the standards in the delivery of healthcare services by engaging users. We are developing the most comprehensive cross-border health providers' network in South East Europe to support continuous research and monitoring of the quality of delivered health care services in participating countries. Healthgrouper advances national and cross-border communication and cooperation between providers related to knowledge, skills and technology used when providing various healthcare related services. Healthgrouper continuously gathers information on thousands of doctors from South East Europe that can be used by researchers to advance science and evidence based health policy making in Europe.

## **Surveys and Research**

Healthgrouper Research Unit (HRU) is responsible for design, development and analysis of research studies on various aspects of health related policies in South East Europe countries. The main purpose of HRU is to provide answers to actual problems in the process of delivery of health care services that affect both patients and healthcare providers. HRU uses both quantitative and qualitative research techniques. All reports produced by HRU are available online in the reports section or are intended only for the needs of the client without publication.

## **Relevant Surveys**

Pay for Performance – Who wins? Who loses?

Who Would Go on Strike?

Survey among the personal chosen doctors in primary healthcare sector

What is your satisfaction of your work as a doctor in Macedonia?

What is your satisfaction of your work as a doctor in Bulgaria?

What is your satisfaction of your work as a doctor in Serbia?

Do the Patients Trust Their Doctors?

Help to Get Better!

Treatment in a Public Healthcare Institution – Patients' Experience

Capitation and Expenses in Primary Healthcare

What is the Most Important Thing for the Patients when Visiting a Physician?

Medical Students Expectations from their Studies – Generation 2012/2013

## **Healthrouper Scientific Publications**

- Pay for performance in Republic of Macedonia: Between a good title and a bad reform, Eurohealth incorporating Euroobserver Vol 19. No 1. 2013
- Medical Doctors' Attitudes towards Pay-For-Reporting in Macedonia: A Web-Based Cross-Sectional Survey, Lazarevik V, Kasapinov B., Macedonian Journal of Medical Sciences 2013
- Administrative workload of GP's in Macedonia: An urgent need for change, Lazarevik Vladimir, Macedonian Journal of Medical Sciences 2012.

## **Media Presence**

- Macedonia: Deutsche Welle, Kirilica, Nova Makedonija, Dnevnik, Vecer, Vest, Utrinski vesnik, Lekarski Vesnik, Vox Medici, Stomatoloski informatory, TEA Moderna, 24 Vesti, TV Sonce, Alfa TV, MTV, Radio Slobodna Evropa, Kanal 77, Sitel, etc.
- Bulgaria: BNT, Dnevnik, 24 Casa, Trud, Dnes.bg, Vesti.bg, Fakti, BGNES, iNews, etc.

- **Kirilica.bg**

KIRILICA is a name that evokes passion in Balkan States particularly in Macedonia and Bulgaria where Cyrillic letters are used as official alphabet known as Slavic Alphabet. Our goal is to develop sustainable knowledge sharing information portals under the name of KIRILICA. This will be the first mirror information portals to support journalism, democracy and media development in Bulgaria and Macedonia. Kirilica information portals will share objective, neutral and affirmative information within and across borders. Both KIRILICA information portals will serve as Media Bridge that unites people and shares information, knowledge and experience across borders. One of the main goals of Kirilica Project is to become Kirilica.eu, as an EU project that would bring together all countries that use the Cyrillic alphabet as their official alphabet.

Overall goal of the project is to develop sustainable and liberal knowledge sharing information portals in two countries that will share objective, neutral and affirmative information within and across borders.



**CONTACT**



t: +389 2 3111 999; +389 2 3114 400

email: [info@medexgroup.org](mailto:info@medexgroup.org)

Address: Bul 50 Divizija No 26-3/3  
1000 Skopje, Macedonia

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